

# FIRST CHOICE SERVICES

## Our Mission

First Choice Services operates several programs and helplines across six states with the common goal of promoting wellbeing and facilitating access to behavioral health and social services. First Choice Services is proud to be a second chance employer, offering opportunities to peers with a variety of lived experiences.

## Our Core Values

**People.** We treat all people with respect and courtesy and create an environment of acceptance that supports the attainment of each individual's personal and professional aspirations. We actively promote respect for the confidentiality and dignity of individuals.

**Excellence.** We value the dedication of all members in our organization to establish and adhere to best practices in the fields of information, referral, crisis intervention and suicide prevention.

**Diversity.** We recognize that diversity creates a breadth of perspectives and strengthens our organization.

**Communication.** We actively promote open communication in a safe and non-judgmental environment.

**Integrity.** We adhere to the highest ethical standards.

**Hope.** We believe in helping those who struggle with behavioral health, addiction and/or may be considering suicide through prevention, intervention, referral and follow-up.

**Compassion.** We believe that helping others in times of need is an honor and a privilege.

**Continuous Learning.** We believe in lifelong learning and continuous professional growth.

**Teamwork.** We believe in learning from others, working together and collaboration.